

Minutes – Patient Group
Wednesday 19th February 2014
7pm, Chalgrove.

Attendees: Ann Reed, Audrey Mainwaring, Dave Lee, Roger Beattie, Evelyn Chakera, Jacky Wagstaff, Jenny Tindale, Neil Topping, Peter Grout, Lynn Baker, Shirley Brown, Marian Davis, Josephine Carrington.

1. OCCG re-structure, new clinical chair:
The Oxfordshire Clinical Commissioning Group has re-structured and as such candidates were invited to apply for a new post of clinical chair, this replaces the post held by Dr Stephen Richards of chief executive.
All GP practices were invited to take part in the weighted vote.
The successful candidate was Dr Joe McManners. Dr McManners is a GP partner at a practice in Oxford city.
2. Sharing information - upload:
The department of health has sent information leaflets to all households in England, explaining that unidentifiable information about you will be uploaded and used by hospitals, community services etc to improve patient care. The information may also be used by researchers and those planning health services to make sure the best care possible is provided to everyone.
The upload was due to be done in the Spring, however, this has now been postponed until the Autumn.
There was a difference of opinion amongst the group about if this would be a good initiative. We also discussed the process of opting out.
3. CQC inspection:
We had a recent CQC inspection (9th Jan).
The initial report was discussed. Also, some members of the PPG were invited to speak to the inspector on the day.
There were some very positive comments from the inspector. However, there were two points that required action, these were noted as having a 'minor impact on people using the service'.
These points have been completed and we await the full published report.
4. Patient survey:
The patient survey took place in December and Dave and Evelyn are kindly reviewing the results and responses, and will produce a report, with an action plan that will be published on the practice website.

5. Locality PPG forum update:
Neil produced a report from the latest locality meeting that he and Shirley attended.
Points included –
Patient text reminders for appointments
Benson PPG engaging with youth parliament of Thame
Decommissioning services
Musculoskeletal Hub, issues with referrals
Use of IT for contact with clinicians – email/Spype etc
Using email addresses to send out patient questionnaires

6. Future meetings – GP talks?:
We discussed topics that we wished to be informed about by GPs talking at future meetings.
It was decided that with the summer approaching(!), allergies would be a very useful subject to know more about. Also, mental health and in particular services that can be accessed by patients. Next meeting allergies, the following one mental health.

7. AOB:
Business continuity & flooding plan.
Following the recent flooding in Chalgrove, KH went through the practice business continuity plan, however, with the flooding the issue was that patients couldn't get to the surgery – even though the surgery was open and fully staffed.
It was discussed how in future the Chalgrove flood alleviation group would/could feed into and assist the practice.

Date of next meeting: Wednesday 14th May 2014. 7pm in Watlington